Marcus Richey IT POS Systems Support Manager Ruby Tuesday, Inc. 333 East Broadway Maryville, TN 37801

12/9/2015

To Whom It May Concern,

I am pleased to write a letter of recommendation for Tylor Emmett, for any position he may pursue after attaining his Bachelor of Science Degree in Game and Simulation Programming from DeVry Institute. I have worked with Tylor as his immediate supervisor for a little over a year now, having come to my team from the first level Service Desk at Ruby Tuesday, where he worked for 3 years previous.

Tylor has made a positive impact on my team's productivity and expertise in the short time that he has been here. His technical knowledge of our company's Point of Sale database and SQL have allowed him write programs, batch files, and other downloads that have fixed company-wide issues. He has also written programs that have increased our productivity by automating some day to day tasks that my team routinely encounters.

In addition, his advanced knowledge of computer hardware and software has been an invaluable asset in his troubleshooting skills, both on my team and on the Service Desk. Currently, he is the POS resource for a major initiative our company is undertaking, and he has leveraged all of his knowledge to become a 'go to' person for several different teams working on the project.

I am confident that he will be an invaluable addition to any team or company that hires him. Please feel free to contact me if I can provide any additional information.

Best Regards,

Marcus Richey