Marcus Richey IT POS Systems Support Manager Ruby Tuesday, Inc. 333 East Broadway Maryville, TN 37801

12/10/2015

To Whom It May Concern,

I am pleased to write a letter of recommendation for Tylor Emmett, for any position he may pursue after attaining his Bachelor of Science Degree in Game and Simulation Programming from DeVry Institute. I have worked with Tylor as his immediate supervisor for a little over a year now, having come to my team from the first level Service Desk at Ruby Tuesday, where he worked for 3 years previous.

I have enjoyed working with Tylor ever since he came to my team, as he is punctual and reliable, manages his time effectively, and is always ready to take on anything that comes his way. His ability to analyze a situation and provide quick solutions has been invaluable to my team's overall productivity and our ability to realize our goals. All the while, he is pleasant and never seems to let any adverse situation get the best of him.

Tylor is able to communicate effectively, both orally and in writing, and this ability has allowed him to be a key player in large projects that span several teams, as he is able to quickly summarize a situation or obstacle so that all teams understand the issue, and can come together to work out a solution.

Due to his ability to learn and retain multiple things quickly, he has also been invaluable to me, as I have frequently relied on him to provide assistance with issues that our team normally may not address with any frequency in our day-to-day operations, but that he always seems to have an answer or insight for.

I am confident that he will be an invaluable addition to any team or company that hires him. Please feel free to contact me if I can provide any additional information.

Best Regards,

Marcus Richey